

Selling with newdog

Your guide to selling with newdog using our website!



CONTENTS

Selling with newdog!	
Customers	
Products4	
Artwork6	
Proofs	
Quotes	
Contracts	

SELLING WITH NEWDOG!

Promotional products are used by companies, unions, associations, teams, schools, universities, and individuals – or a better way to put it-everyone. The promotional products are everyday products that have a logo or artwork added to them. They are used for an advertising, merchandising or promotional purposes. Our job is to help people find products to purchase for their promotional projects.

What follows is an explanation how to use the tools of the website as you are selling promotional products with newdog inc. We discuss finding Customers, using the Customer page and our marketing emails followed by finding products. Then when you have a product we move on to creating Quote Requests and Artwork Requests plus how our Quotes and Contracts work. The idea is to give an overview of our tools with the understanding that you will be contacting Head Office regularly for more detailed instructions and assistance when ever you require it- your success is our success!

CUSTOMERS



Your possible Customers are everywhere since our products can be used in so many different ways for so many different purposes – all you need to do is let people know you can provide this service for them.

Simply put, you create customers by getting people interested in our services. We use the phone and emails to introduce ourselves and our services to new Customers. Creating the need for your services is how you create Customers. To finding new Customers you'll need to use search engines, databases, Yellow pages, your own contacts or whatever source you like to use to generate your

prospects.

Customers	5															email			name		C	ompa	ny		SEARC
Accounts - Tool	s - R	eport	s- Pro	ofile -																					
All Categories		•	Show C	ategor	ies																ΠH	ot H	louse		
By Letter: A	в	с	D	E	F	G	н	1	J	к	L	м	N	0	Ρ	Q	R	s	т	U	v	w	x	Y	z
Company												Contact		Phon	e Nun	ber Ex	t	Con	tact En	nail	Reca	ll Dat	e Categ	ory	
Alliance Pipeli	ne Lt	d												(403)	266-44	164		daih	nue.tra	n@allia	17/0	5/201	Majo	ors	
Nabors Drillin	g Ltd													(403)	263-67	777					17/0	5/201	7 Oil S	ervice	Compa
Precision Drill	ing										1	Heather	Pequin	(403)	716-47	770		hpe	quin@	precisio	25/0	5/201	7 OILS	ervice	Compa

Once you've decided to introduce our services to an individual or a company you need to create their Customer record in the website. Our website is based on the Customer's email address. Using the email address makes each Customer record unique and this eliminates any cross over of accounts. If a Customer does not have an email address or has multiple companies with the same email address contact Head Office to setup up an account for the Customer.

To create an Account List as you introduce people to your services you will enter their email address and other Contact information into a New Customer page . Make sure to Save the record. If using the Recall feature also set a Recall Date for your next contact with the Customer.

Our Email marketing has three types of emails that you can use to develop Customers. 1. Introduction emails which you can send to a Customer after contacting them via the phone or face to face as a reminder of your available services.

2. Sales and Info flyers are available for you to send to a Customer as the opportunity arises.

3. Estimate and Ideas emails that you can create on the website when a Customer request product information.

We also have on the Customer page an Email Service sign up which you can use to add a Customer to if they are interested.

Lastly, due to the Government of Canada legislation we are required to have the Customer's Consent to send them emails- generally any opportunity to have the Customer consent to our emails is a good idea- but especially if we are quoting and proofing products for the client. The Consent is just a time stamp record in

Emails		
Accounts -	Tools - Repo	orts• Profile•
ill in the forr	Emails	n email.
*Indicates req	Checkout	
Email Type:*	Estimates	
Select an en	Ideas	

case at any time there is an issue and a Customer can remove their Consent at any time.

The more people that know about our services the more Customer you will create.

PRODUCTS



There is no end to the products we can supply. Almost any retail product you see in a store we have access to through our network of suppliers. Our website has numerous products which are divided into different produce categories with 5 different Product Search fields to find the products. Practice looking for products using the searches to familiarize yourself with the site. If you can't find a product you're looking for on the website use the Find It function to send us a find it request!



Use our **Calculator to Price Products** - its easy! **Pick a Product**, complete the calculation fields and you have your **Price**!

To place an Order just create a Quote

ATC Cotton

ATC[™] Everyday Cotton T made of 9.1-oz, 100%

cotton with taped neck and

Companion style available.

Youth sizes available.

shoulders.

the calculation heras and jo

Home / T Shirts

and Send it to us - we'll contact you!



When searching for a product the first page that opens is the category page which is a grouping of similar products from various suppliers. A product can be in multiple categories which is only to aid Customers as they search for a product. Selecting a product will take you to its Product pricing page.

Home / T Shirts / Triblend	456750 Edit	CREATE A QUOT	E DELIVERY & SETUPS
This Product is Silkscreened	1) Product Color 2) Quantity 3) Deliver To 4) Select Silkscre	Select Product Color Min. Imprint Qty: 24 Enter your City/Town en Locations and Number of Pri	Your Price \$00.00 ADD TO QUOTE int Colors.
Anvil Triblend T. Shirt is a 78 oz/CAL	Big Front Left Chest Right Chest Right Sleeve	0 ~ 0 ~ 0 ~ 0 ~ Lef	Tag 0 • Back 0 • It Sleeve
50/25/25 preshrunk polyester/combed ringspun cotton/rayon, semi-fitted shirt with shoulder-to-shoulder taping and 5/8' seamed collar and double-needle stitched sleeves bottom hem with side seams and a TearAway label. Sizes: Adult Small to XL, Oversizes Available (Size Chart) MORE INFO	How to Calcula First select your I Next enter where Now enter the nu Sorry, you can't p To add a Product To view your Quo Submit your Quo Applicable Taxes	Ite your Price! Product Colour- then enter your Quantity. In we are delivering your Order. Imber of Print Colors to be silk screened in rint a Big Front and a Left or Right Chest of to your Quote click "Add to Quote". te click "View Quote. te to Place an Order. We'll call you when w are not included in the Price.	Contact Us n each Location. on the same order. we get it!
PRODUCTS	Questions?	403-275-2336	800-564-4073

All of our products are sold imprinted- they have a logo or artwork added to them. Our pricing page estimates the cost of imprinting a product based on the quantity to be ordered, the number of imprints on the product,

the number of colours to be printed or stitched with all setups and artwork costs included. So if a customer wants to know what a product costs you can calculate it for them as an Estimate or Idea email.



ARTWORK



Each product we sell is imprinted – that's our business.

For each new artwork we need to have an Artwork Request sent in with an artwork file from the customer. Vectored eps or pdfs are what we use but often customers don't have these file- so we then have to create them from whatever files they have or we have to create the artwork from scratch. You still use the Artwork Request from to send us this information. Complete as much as you can and we'll take it from there.

company	- Required By	Product	
Contact	Imprint Width	Product Color	
Contact	Imprint Height	Supplier	
Ouote #		Imprint Method	
lob Name		Imprint Location	
Job Name	o mike@newdog.ca	art@newdog.ca	
rint Colors			Color Select
rint Colors		1	Color Select
rint Colors tes		1 Agent	Color Select
rint Colors tes		1 Agent Contract Due Date	Color Select

PROOFS



The new artwork is added to a proof jpeg and should have all the imprint information you have supplied. This jpeg is emailed to you so you can add it the Proof email that you send to the Customer for their approval or request changes.

Client: Bow River Brewing	gSales: ^{Ryan}	newdog prod	Calgary: (403) 275-2336 Edmonton: (780) 486-2599 Toll-free: 800-563-4073 Caps Artwork Name: Bov	wRiver21Hats
Ple	ease return to the Pro	of email to enter Approva	ls and Edit requests - thank	s
	ARTWORK	EMBROIDERY	МОСКИР	
When you p Notes:	bite is shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the white of the shown as light grey on the shown as	e proof page.	BOW BREWING BREWING	at 100%
COLOURS	27	12	141	
1 white	2	3	4	
5	6	7	8	

To create a proof you go to the Proof listing page and select New Proof. Complete the fields on the page and attach the proof jpegs.

Accounts - Too	ols - Repo	rts- Profile-					
Company	Badger Da	ylighting		-	Contact	Janet	~
Contact Email	corporate@	abadgerinc.com			Proof ID		
Notes/Quest	ions					Quote ID	
						Send Date	
Customer Respo	onse				A	ccept Date	
					Res	oonse Date	
					⊙mik	e@newdog.ca	a 🔹 art@newdog.ca
# Filenam	e	Sub	Accept Date		Changes	Date	Mockup
ADD FILES							
VIEW				SAVE	WITHOU	IT SENDING	SEND PROOF

Once you have reviewed it – send it to your Customer. They will receive this email.



Hi Beatrice - Here are the proofs for your Ball Caps. Andrea said they looked good. Please click the approval button for each proof. Thanks! Ryan Customer reply Please Save your answers prior to Approving or Editing. SAVE ANSWER To review your Proofs follow these steps View - Open the Preview Image to View your Proof Approve - If accepted please click Approve Edit - If changes are required please click Edit and type in your change Your Proofs Preview #1		Proof App newdog notes an	oroval d questions	
Customer reply Please Save your answers prior to Approving or Editing. SAVE ANSWER To review your Proofs follow these steps View - Open the Preview Image to View your Proof Approve - If accepted please click Approve Edit - If changes are required please click Edit and type in your change Your Proofs Preview #1		Hi Beatrice - Here are the pro Caps. Andrea said they looke the approval button for each Ryan	ofs for your Ball d good. Please click proof. Thanks!	
Please Save your answers prior to Approving or Editing. SAVE ANSWER To review your Proofs follow these steps View - Open the Preview Image to View your Proof Approve - If accepted please click Approve Edit - If changes are required please click Edit and type in your change Your Proofs Preview #1		customer reply		
To review your Proofs follow these steps View - Open the Preview Image to View your Proof Approve - If accepted please click Approve Edit - If changes are required please click Edit and type in your change Your Proofs	Ρ	lease Save your answers prio	r to Approving or Editing.	
View - Open the Preview Image to View your Proof Approve - If accepted please click Approve Edit - If changes are required please click Edit and type in your change Your Proofs Preview #1 VIEW EDIT or APPROVE		To review your Proofs	follow these steps	
Your Proofs Preview #1 VIEW EDIT or APPROVE	Edit - If c	View - Open the Preview In Approve - If accepted p hanges are required please c	nage to View your Proof lease click <mark>Approve</mark> lick <mark>Edit</mark> and type in your chan	iges.
Preview #1 VIEW EDIT or APPROVE		Your Pro	oofs	
	Preview #1	VIEW	EDIT or APPROV	/E 🗸
Preview #2 VIEW EDIT or APPROVE	Preview #2	VIEW	EDIT or APPROV	/E 🗸
		Your response has bee	en sent to newdog!	

Using the View button they can review the proof jpeg and then enter their Edit requests or approval. Then must do this for each Proof.

QUOTES



When a Customer requests a Quote for a product or products you can create a Quote Request using the product pricing page, then select the Customer and send the Quote Request to the Head Office. If we have questions about your Quote Request we'll contact you and can even contact the Customer to confirm any details in question if you'd like us to.





A "final" Quote is uploaded to the website from our quote database which is separate from the website for you to review and then email to your Customer- you select it from your Quote listing page.

Que	otes			quote id or com	pany	SEARCH	
Acco	unts · Tools · Reports · Profile ·	Contact Email	Quote	Date	Send Date	Sales	
34232	Rapid Ascent Brew Company	megan@rapidasce	Caps 21	06/04/2021	Jenu Dute	Kokott, Ryan	ĺ
34228	Foothills Academy	kgurski@foothills	2021 camp	01/04/2021	07/04/2021	Kokott, Ryan	í
34227	Calgary JCC	karinas@jewishca	Caps	01/04/2021	01/04/2021	Kokott, Ryan	Ì
34224	Calibre Coatings Ltd	johnwayne@calib	golf shirts	31/03/2021		Kokott, Ryan	Ì

	ois • Reports• Pro	ome			
Company	Calgary JCC		Contac	t Karina Szulc	
Contact Email	karinas@jewishcalg	ary.org	Quote Name	e Caps	
	Notes				
				1	
			S	AVE NOTES	
	Descr	iption	Unit Quantity Price	Total Accept Price Date	Reject Date
	S390B Conto front Sizes: Artwo Suppl	- 6 panel Youth Constructe our polycotton cap with cap embroidery - Royal ork: Cap Front ier: AJM	ed 50 \$11.58	No Orde	r
	Quote ID	34227	Send Date 04	/01/2021	
	Order ID	0	Quote Date 04	/01/2021	
	Sales/Agent*	Kokott, Ryan	Valid Until 04	/15/2021	
	Location	Calgary	Terms Accepted		

The Customer makes their selections on their quote page which is sent back to you once completed.



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Head Office also gets a copy of the completed Quote which then leads to a Contract being created of the quote selections.

CONTRACTS



Contracts are generated and uploaded to the website from the Quote database of the Customer's selections.

Home Cont	racts			contract id or compa	iny	SEARCH	
Account	ts - Tools - Reports - Profile -						
Contrac	t Company	Invoiced	PO	Contract	Due Date	Sales	
20598	Streamside Property Restoration Notes:			Hoodies	29/04/2021	Kokott, Ryan	
20596	Dunwald & Fleming Enterprises Notes:			Golf&Drink 21	29/04/2021	Grellette, Mary	
20595	Bow River Brewing Notes:			caps	22/04/2021	Kokott, Ryan	

You can review a Contract by selection it on the Contract listing page.

Contract							
Accounts - To	ols - Report	s- Profile-					
Company	Streamside F	Property Restoration	Co	ntact	Stephen Hu	ime	
Contact Email	stephen@str	eamsiderestoration.com	Contra	act ID	20598		
	Descriptio	n	c	uantity	Unit Price	Total Price	Accept Date
	price inclu Artwork: I Sizes: Sma	des a two color right sleev Right Sleeve III 2 Medium 6 Large 6 XI	ve imprint True Royal	16	44.28	797.04	
	Supplier: S	anmar					
Con	Supplier: S	anmar Hoodies	Se	nd Date	e		
Con	Supplier: S itract Name Quote ID	Anmar Hoodies 34154	Se Contr	nd Date	e 04/29/20	021	
Con	Supplier: S atract Name Quote ID Order ID	Anmar Hoodies 34154	Se Contr	nd Date ract Due Date	e 04/29/20 e)21	

This is the Contract view of the Customer's selections.



Once a Quote is a Contract you can use the Order Status page to track the production of the order and the Comm/AR to track your commission and the Customer's payment.

That's the overview of our website and the features you can use to sell promotional products and develop a profitable account list.

Please contact Bernie Kokott at Head Office – bernie@newdog.ca or 800-563-4073 – with any questions or concerns!

https://www.newdog.ca/selling-with-newdog/